L&SC STP Workforce Overview Scrutiny Event 9th March 2017

Heather Tierney-Moore

CEO Lancashire Care NHS Foundation Trust SRO for Leadership and OD for the L&SC STP



Context

- STP requires significant change in health and care workforce
- Understand current and future challenges
- Recruitment and retention
- Supply and development
- Funding changes
- NHS, Primary Care, Local Authority, Third Sector, Independent

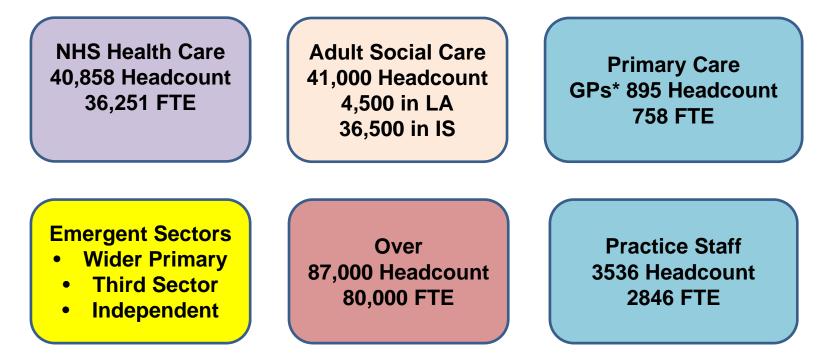
Specific Themes

- Current size and shape of the workforce
- Specific L&SC Challenges (Historical, current and future)
- Workforce Demographic
 Profiling Challenges
- Factors influencing recruitment and retention
- Opportunities
- L&SC workforce priorities

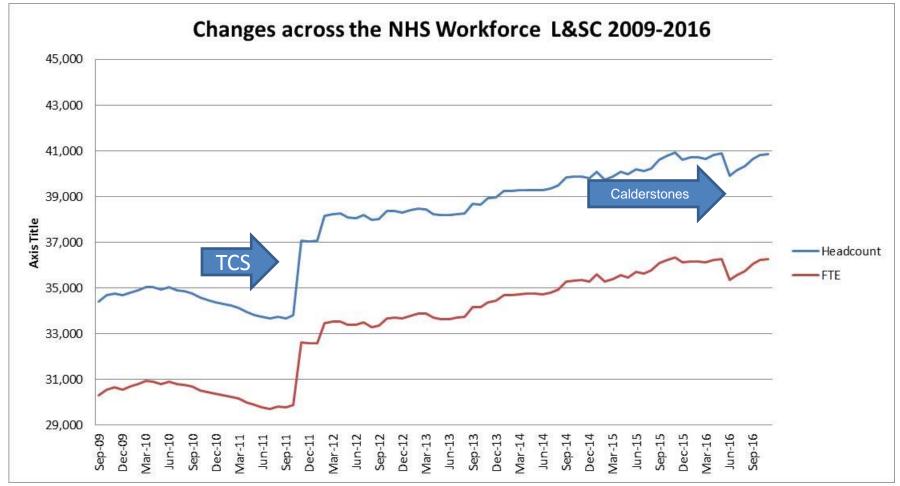


Workforce across the L&SC STP

Size and shape of L&SC workforce



Changes across the NHS Workforce



- Historical patterns link to finance
- Trainee numbers
- Capacity for training
- Recruitment of newly qualified
- CPD
- Lack of headroom

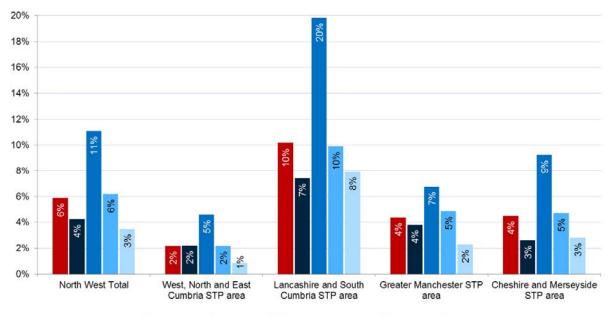
NHS Healthcare

- Current vacancies
- NWAS have 200 FTE paramedic vacancies (6%)

	L&SC
All Non-Medical	4.8%
Clinical	4.3%
Registered Nursing, Midwifery and Health visiting staff	6.8%
School Nursing	3.4%
Qualified Scientific, Therapeutic and Technical Staff	2.8%
Clinical Psychology	2.5%
Non-Clinical	7.3%
Medical & Dental	18.8%

Adult Social Care

Graph represents the scale of the vacancy challenge compared to other areas within the North West



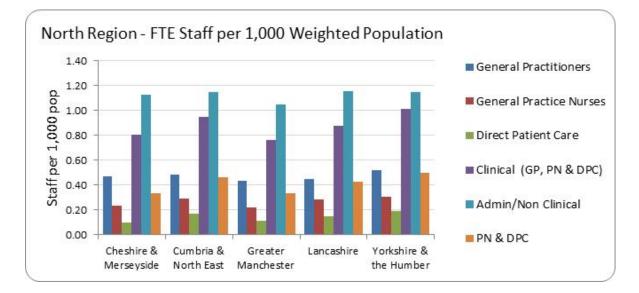


Primary Care (General Practice and Wider)

- High vacancies across some sectors
- Struggle to attract trainees even with incentives
- Practices closing due to retirements, ill health or unable to cope with demand. Evidence around vacancies in practice nursing, managers and staff
- Difficulties recruiting in some areas
- Practices federating towards ICC for survival

Workforce

Primary Care (General Practice and Wider)



North Region STPs - GMP FTE Ranking to September 2016	Current % of Workforce
Greater Manchester	15.4%
Cheshire & Merseyside	14.8%
West Yorkshire	14.4%
Lancashire & South Cumbria	9.0%
South Yorkshire & Bassetlaw	8.7%
Northumberland, Tyne & Wear	8.7%
DD&T, Hambleton, Richmondshire & Whitby	7.6%
Coast, Humber & Vale	7.6%
West, North & East Cumbria	2.1%

Workforce Demographics

- Age profile, gender similar to national
- Sickness and absence higher
- Turnover high in some groups
- Locations need to shift

Outcomes of the deep dives into recruitment and retention

- New recruitment supervision, support and engagement
- Rotation opportunities
- Geography and facilities available
- Access to services
- Learning
- Psychology of recruitment and choice
- Gaps on hard wards and clinical areas
- High proportions of agency and IR staff

Policies Revalidation Pensions Bureaucracy Indemnity Contracts Brexit

- Time taken to recruit
- Availability of job ready workforce
- Opportunities to develop skills and capability
- Impact on pension earnings / retirement ages
- Impact via contracts and indemnity insurance
- Unknown impact of Brexit on current capacity and future capacity
- PESTLE factors
- Royal Colleges and GMC influence
- Training Status

Climate Culture Reputation Demand

- Media reporting of the NHS in the area around Morecambe and Chorley
- CQC ratings
- NHSE / NHSI ratings
- Pressure in the system
- Financial stability
- Achievements of targets
- Occupational Choice
- Status of the post

Current Workforce Challenges and Gaps

- Intensity in some areas
- Clinical fragility of some services
- Vacancies and gaps
- Services run on agency, locum and bank
- No head room for personal development
- Burn out
- Proximity to areas of expertise

Geographical versus Generational Future Workforce Report

- Location of services to City and motorway
- Generational demands on location
- Access to R&D
- Access to Innovation
- Access to Digital Technology
- Portfolio careers
- Housing and Schools

Core Offer from the L&SC Economy Opportunities

- What is the brand that recruits are joining in the economy?
- What do they intrinsically and extrinsically get?
- What support packages are available
- What development packages are available
- How can they move around rapidly across sectors



Workforce Opportunities

- Workforce opportunities
- Apprenticeship Levy
- Streamlining Programme
- Recruiting and retaining highly skilled
- Learning from new models
- Fair share 1500 new medical undergraduates
- New Simulation Centre and Innovation Campus